

Carrier Customer Service Contacts

Carrier	Customer Service Number	Email	Fax Number
American General	877-200-0200		713-831-3028
American National	800-899-6806		866-568-0449
Accordia	800-669-4664	life-service@axa-equitable.com	800-262-6976
AXA	888-228-6690		855-268-6378
Banner	800-638-8428	customerservice@bannerlife.com	
Genworth (Life and LTC)	888-325-5433	Phs.lyn@genworth.com	
Gerber	800-253-3074		
John Hancock	800-387-2747		617-572-1571
John Hancock LTC	800-525-4361		617-572-6010 617-421-4126 Commissions
Life Secure	888-575-7246		
Lincoln Financial	888-946-2700	custservsupportteam@lfg.com	800-819-1987
MetLife	800-334-4298		855-274-7722
Minnesota Life	888-413-7860	policyservices@minnesotalife.com	
Nationwide	888-5477548		888-677-7393
North American	877-872-0757	clientcommunications@nacolah.com	
Principal	800-388-4793	INDlifeservice@exchange.principal.com	866-885-0390
Protective (West Coast)	800-333-3418	ladphs@protective.com	205-268-3402
Prudential	888-778-8255		215-784-3624
Voya	877-882-5050	servicecenter@us.voya.com	877-788-3151
StateLife (OneAmerica)	800-275-5101		
Symetra	800-796-3872	premierservie@symetra.com	
Transamerica	877-824-1156	Tii.customerservice@transamerica.com	866-622-5051
Transamerica LTC	800-227-3740		
United of Omaha (Life and LTC)	800-867-6873		402-997-1906 (Life)